

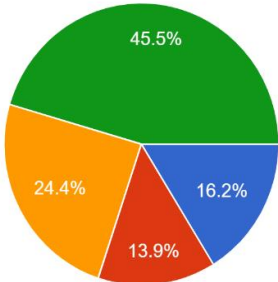
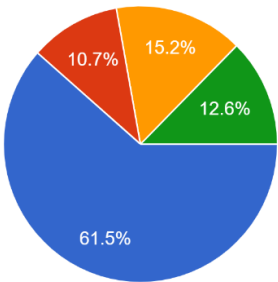
## Report of Students Satisfaction Survey (SSS)

### For the Academic year 2021-22

Students Satisfaction Survey (SSS) was conducted among the students of the college through online mode (Google form). The questionnaire has been framed based on multiple aspects of the college that can help the management to take decisions for the growth and development of the institution. The Survey Questionnaire comprised 31 Questions.

The result of this survey is based on the 1412 responses of undergraduate students from 1<sup>st</sup>, 3<sup>rd</sup> and 4<sup>th</sup> semesters, out of which 519 are from B.Com Programme, 786 from B.A Programme and 107 from BCA Programme.

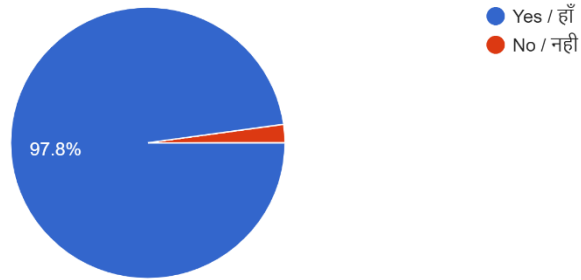
The responses given by the students for the questionnaire provided to the students are given below.

Question No.	Question and Responses
1.	<p>How frequently do you attend your classes? /आप कितनी बार अपनी कक्षा में शामिल होते हैं? 1,412 responses</p>  <ul data-bbox="1023 831 1350 965" style="list-style-type: none"><li>Once a week / सप्ताह में एक बार</li><li>Twice a week / सप्ताह में दो बार</li><li>Thrice a week / सप्ताह में तीन बार</li><li>Regularly (all classes) / लगातार (सभी कक्षाएँ)</li></ul>
2.	<p>How often do you approach your teachers before or after the classes? / कक्षाओं से पहले या बाद में आप अपने शिक्षकों से कितनी बार संपर्क करते हैं? 1,412 responses</p>  <ul data-bbox="1023 1346 1350 1458" style="list-style-type: none"><li>Once a week / सप्ताह में एक बार</li><li>Once a fortnight / पंद्रह दिन में एक बार</li><li>Once a month / महीने में एक बार</li><li>Never / कभी नहीं</li></ul>

3.

Do you find your teachers interesting and easy to understand? / क्या आप अपने शिक्षकों को दिलचस्प और समझने में आसान पाते हैं?

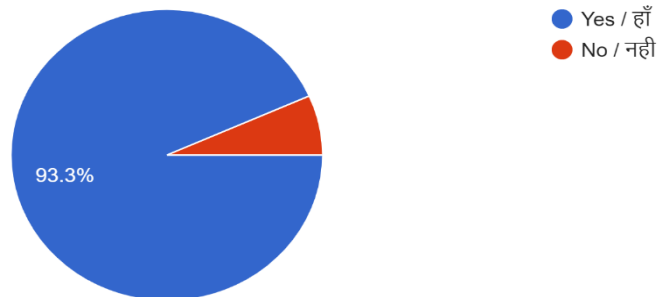
1,412 responses



4.

Do your teachers provide you with additional study material / notes and other learning in clarity and understanding of the subject? / क्या आपके ...सामग्री/नोट्स और अन्य शिक्षण इनपुट प्रदान व

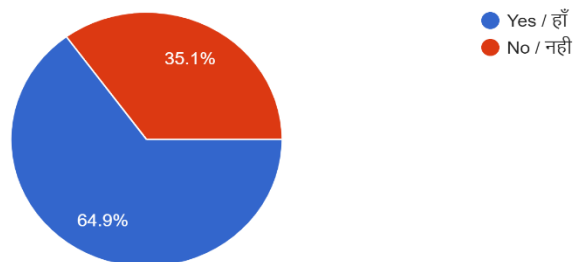
1,412 responses



5.

Have you ever approached any of your teachers for Career Guidance and Assistance? / क्या आपने कभी अपने किसी शिक्षक से करियर मार्गदर्शन और सहायता के लिए संपर्क किया है?

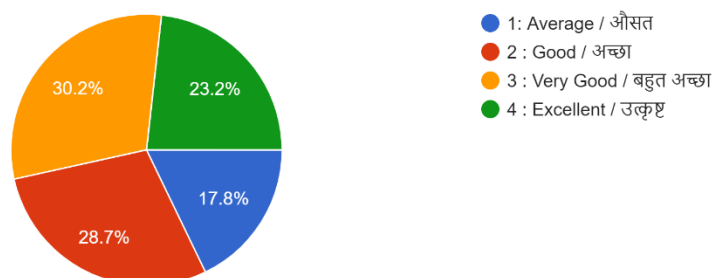
1,412 responses



6.

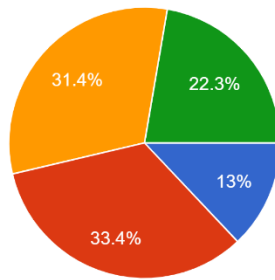
How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Extent of syllabi covered in the class / कक्षा में कितना सिलेबस / पाठ्यक्रम पूरा किया गया

1,412 responses



7.

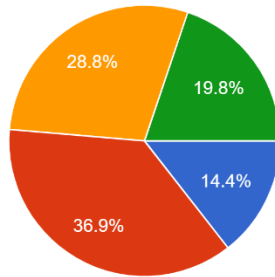
How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Overall experience with internal assessment / आंतरिक मूल्यांकन के साथ समग्र अनुभव  
1,412 responses



- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

8.

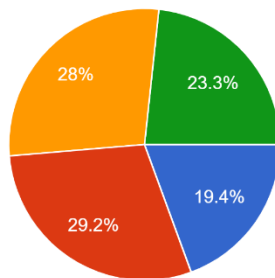
How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Integration of theory and Practical classes (wherever applicable) / सिद्धांत और व्यावहारिक कक्षाओं का एकीकरण (जहाँ लागू हो)  
1,412 responses



- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

9.

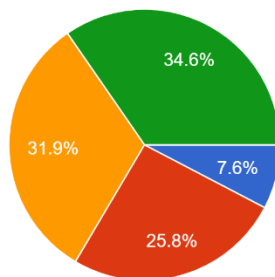
How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Opportunity to participate in activities beyond the classroom / कक्षा से बाहर की गतिविधियों में भाग लेने का अवसर  
1,412 responses



- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

10.

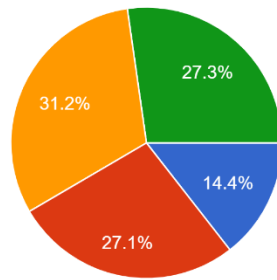
How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Student Teacher Interaction / छात्र शिक्षक के बीच बातचीत  
1,412 responses



- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

11.

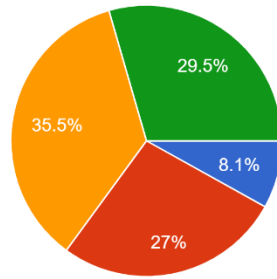
How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Your overall experience with online classes / ऑनलाइन कक्षाओं का अनुभव  
1,412 responses



- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

12.

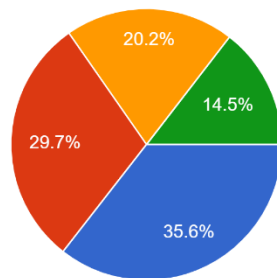
How often do you submit the assignments provided by teachers/ शिक्षकों द्वारा दिए गए गृहकार्य (असाइनमेंट्स) आप कितनी तत्परता से जमा करते हैं  
1,412 responses



- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

13.

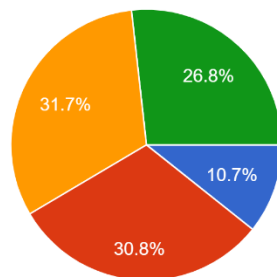
Rate your participation in NSS/NCC/Nature's Club/Creativity/ and other clubs. एन. एस. एस / एन. सी. सी. / नेचर क्लब/ क्रि एटि वि टी / और अन्य क्लबों में आपकी भागीदारी  
1,412 responses



- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

14.

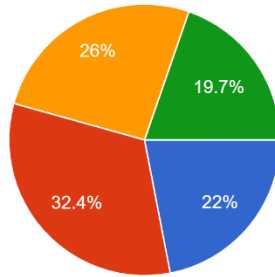
How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Overall learning environment / समग्र अधिगम/सीखने का माहौल  
1,412 responses



- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

15.

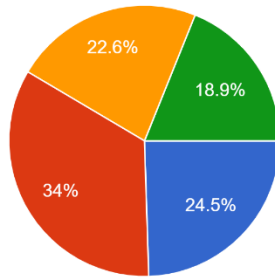
The College offers several UGC Sponsored Add-On Courses and Vocational Courses like BCA and BBA. Rate your participation in them. कॉलेज विभिन्न यूजी... ऐसे पाठ्यक्रमों में अपनी भागीदारी का मूल्यांकन करें।  
1,412 responses



- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

16.

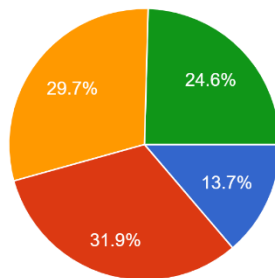
The College offers special training in Computer Skills in collaboration with IIT BOMBAY. Rate your participation in them. कॉलेज आई.आई.टी बॉम्बे के सामज...न करती है। इसमें अपनी भागीदारी का मूल्यांकन करें।  
1,412 responses



- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

17.

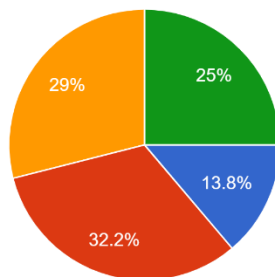
How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Physical infrastructure of the college Library / महाविद्यालय पुस्तकालय का भौतिक ढांचा  
1,412 responses



- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

18.

How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Collection of books, journals and reading material of the college Library / पुस्तकालय में पुस्तकों, पत्रिकाओं और पठन सामग्री का संग्रह  
1,412 responses

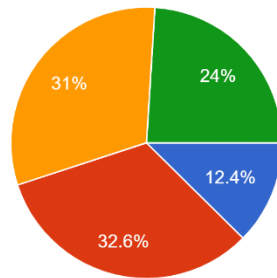


- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

19.

How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Support and assistance of the Library Staff / पुस्तकालय कर्मचारियों द्वारा सहायता

1,412 responses

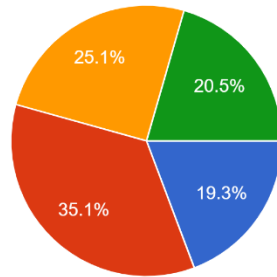


- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

20.

How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Infrastructure of the college Computer Laboratory / कॉलेज के कंप्यूटर प्रयोगशाला की संरचना

1,412 responses

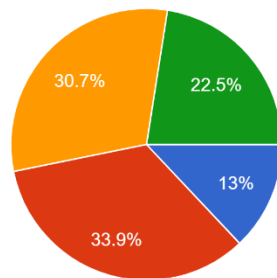


- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

21.

How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Amenities and Assistance provided at the college for co-curricular activities ...विधियों के लिए उपलब्ध कराई गई सविविधाएं और सहायता

1,412 responses

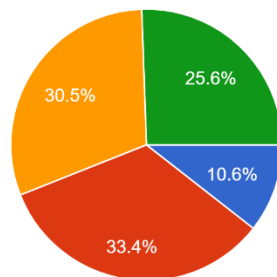


- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

22.

How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Support and assistance of the college Office Staff / कॉलेज कार्यालय स्टाफ द्वारा सहायता

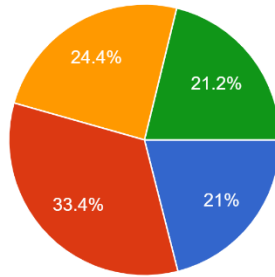
1,412 responses



- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

23.

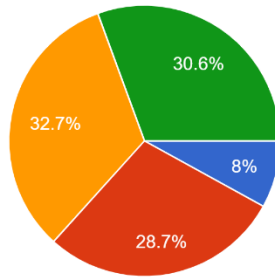
How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Your experience with E-library facility / इ-लाइब्रेरी के साथ आपका अनुभव  
1,412 responses



- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

24.

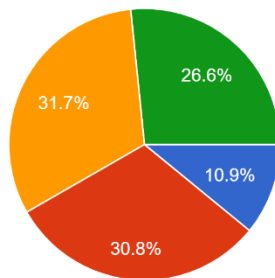
How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: College Website / कॉलेज की वेबसाइट  
1,412 responses



- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

25.

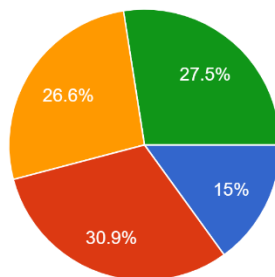
How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Classroom Infrastructure / क्लासरूम इंफ्रास्ट्रक्चर  
1,412 responses



- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

26.

How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Girls Common Room ( only for female students ) / गर्ल्स कॉमन रूम (केवल छात्राओं के लिए)  
1,412 responses

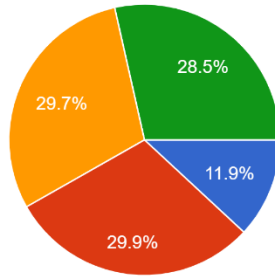


- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

27.

How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Drinking water facility / पीने के पानी की सुविधा

1,412 responses

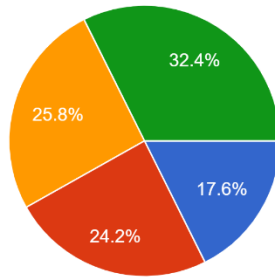


- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

28.

How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Greenery in the college campus / कॉलेज परिसर में हरियाली

1,412 responses

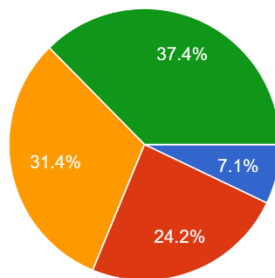


- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

29.

How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Cleanliness and maintenance of college premises / कॉलेज परिसर की सफाई और रखरखाव

1,412 responses

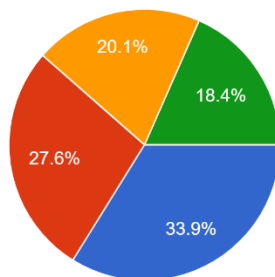


- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट

30.

How would you rate the following / आप निम्न का मूल्यांकन कैसे करेंगे: Your participation in Sports and Games / खेल - कूद में आपकी सहभागिता

1,412 responses



- 1: Average / औसत
- 2: Good / अच्छा
- 3: Very Good / बहुत अच्छा
- 4: Excellent / उत्कृष्ट



### Some suggestions made by the students:

- More attention to the all-round development of students with comprehensive homework and project work. Practical classes with graphical learning and pictographic understanding of content.
- Better cleanliness of the classrooms.
- Suggestions to upgrade the library at bank more campus.
- Increase in career counselling sessions and classes related to professional courses.
- New books should be available in the college library as per the syllabus of NEP 2020 FYUGP.
- Improvement in the Girls' washroom facilities in the college.
- More sports facilities in the college campus like Basketball Court.
- Development of more skill based courses and Job-oriented vocational courses which help to enhance the internal capability of students to face the challenges of present and future.
- The initiative should be taken to start N.C.C for girls.
- Requirement of college canteen service.
- Use of Computer and other ICT tools for delivering lectures.

Chiranjeev Adhikari





Principal  
Guru Nanak College  
Dhanbad